

## **COVID 19 ENHANCED CLEANING SCHEDULE FOR HOUSE KEEPING**

### HOW WE SECURE THE SAFETY OF OUR GUESTS AND STAFF MEMBERS

*Please note this information is valid until further notice and may be updated.*

#### New processes for cleaning and hygiene

Our team members are being trained in enhanced cleaning routines, both within personal hygiene and new cleaning routines. We are also following COVID-19 guidelines provided by local health authorities.

#### Enhanced cleaning

- High-touch areas, such as bathrooms, door handles and remote controls, are disinfected and cleaned with a higher frequency
- Hand alcohol stations and disposable gloves are available in lobbies and by entrances
- All tables, menus and chairs in our restaurants are cleaned at a much higher frequency, and after each seating
- Loose items such as pens, note pads and information material are removed from rooms and meeting rooms

#### Physical distancing

- We have limited the numbers of seats in our restaurants and public areas
- You will find distancing floor markers in our receptions, entrances and in our restaurants, as well as signs reminding our guests and team members to keep a distance

#### Revised food & beverage offerings

- We are able to offer a breakfast voucher that is redeemable from the Village shop opposite the car park
- Currently we are offering a take away service from The Lion and the Lamb each evening other than Sunday when the pub is closed for business